# UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF PENNSYLVANIA

ROBERT G. WYCKOFF	)	CIVIL ACTION NO. 00-2248
	)	
Plaintiff,	)	DONETTA W. AMBROSE
	)	
v.	)	CHIEF JUDGE
	)	
METROPOLITAN LIFE	)	
INSURANCE COMPANY	)	
AND KENNETH F. KACZMAREK	)	
	)	
Defendants.	)	

#### PLAINTIFFS' PROPOSED TRIAL EXHIBIT LIST

- 1. Computer prepared illustration for Policy No. 915 409 338 M that indicated a thirteen or fourteen year vanishing premium arrangement0 Bates No. RGW000004-5);
- 2. Metropolitan Life Policy No. 915 409 338 M, dated June 27, 1991, a \$10,000.00 face amount Whole Life policy with an automatic premium loan provision (Bates No. RGW000017-37);
- 3. Letter dated August 7, 1991, from Metropolitan Life to Robert Wyckoff welcoming Mr. Wyckoff to the check-o-matic arrangement for Policy No. 915-409-338-M for the premium of \$73.20 (Bates No. RGW0000010;
  - 4. Audio tapes of William Wyckoff's Deposition;
- 5. Metropolitan Life Whole Life Policy No. 945-600-948-M in the amount of \$4,500.00 dated August 2, 1994 insuring the life of William G. Wyckoff (Bates No. RGW000001-16);
- 6. Letter from Ted Athanassiades, President and Chief Operating Officer of Metropolitan Life to Robert Wyckoff thanking him on behalf of the MetLife family of companies

and representative Kenneth Kaczmarek for choosing MetLife to help him meet his insurance and other financial services needs. (Bates No. RGW 000043);

- 7. Metropolitan Life Illustration prepared on July 29, 1994 for Policy No. 945-600-948-M; (Bates No. RGW000047);
- 8. Robert G. Wyckoff's check no. 0780 dated June 24, 1991, in the amount of \$59.40 payable to MetLife, marked in memo line as 1st Insurance Payment; (Bates No. RGW000053);
- 9. Letter from Metropolitan Life dated July 31, 1991 to Robert Wyckoff regarding premium change; (Bates No. RGW000002-4);
- 10. Letter from Manager, Check-O-Matic Section of Metropolitan Life dated August 7, 1991, to Mr. Wyckoff welcoming him to the Check-O-Matic Arrangement and notifying him that the first check to be drawn will be dated August 12, 1991 in the amount of \$73.20 for Policy No. 915-409-338-M (RGW000052);
  - 11. Metropolitan Life Disclosure statement; (Bates No. MP246100083-84);
- 12. Metropolitan Life Payment History for Policy No. 945-600-948-M; (Bates No. MP24610000086-120);
  - 13. Deposition Transcript of William Wyckoff and all exhibits attached thereto;
  - 14. Deposition Transcript of Kenneth Kaczmarek, Sr. and all exhibits attached thereto;
  - 15. Account Representative Inquiry; (Bates No. Fantaski-MP2372000533);
- 16. Consumer Complaints against Kenneth Kaczmarek, Sr.; (Bates No. MP4011112753-13019);
- 17. Audit of Monroeville Branch, Metropolitan Life Office; (Bates No. MLPH3042281-2345);

- Indemnity Agreement between Kenneth Kaczmarek, Sr. and Metropolitan Life; (Bates
   No. MP24610000348-351)
- Kenneth Kaczmarek, Sr.'s Retired Representative Agreement with Metropolitan Life;
   (Bates No. MP2461001995-2032);
- 20. Kenneth Kaczmarek, Sr.'s file on William Wyckoff; (Bates No. MP2461001978-1994);
- 21. Letter dated November 7, 1992 to Thomas LaBadia, re: Reappearing UL premiums from Jim Rayl; (Bates No. MP4011071046-7);
  - 22. Memorandum from Barbara Timpano (Bates No. M069700330372-378);
- 23. Documents Concerning Short Term Pay. Plan Illus. (APP) dated 2/4/80 Bates MP4011149715 MP4011149726;
- 24. Documents Concerning the APP dated 6/9/80 Bates MP4011149687 MP4011149692;
- 25. Memo Regarding Insert for APP dated 6/19/80 Bates MP4011149681 MP4011149681;
- 26. Release to Field force dated 8/20/80, re: Accelerated Payment Plan (APP) Bates M109749230416 M109749230417;
- 27. Publication Met Up-to-date 1980-4 = The Accelerated Payment Plan (APP) Bates M109758200153 M109758200160;
- 28. Re: Control of Accelerated Payment Processing -to Policyholders Svcs Managers from Richard Schramm, PI Admin&Information Svcs dated 9/5/89 = decentralization of AP Processing to individual head office admin offices Bates M119766700164;

- 29. Re: Sales and Service Release Accelerated Payment Plan dated 12/12/80 Bates M089716241756 M089716241757;
- 30. Frank Dochniak's letter to T. LaBadia re: Accelerated Payment Plan (APP) Arrangements dated 10/21/1987 Bates MP925000042170;
- 31. Thomas M. LaBadia's letter to A.F. O'Leary re: Accelerated Payment Plan (APP) dated 11/04/1987 Bates MP925000042169;
- 32. Market Conduct Report of Metropolitan Life Insurance Companyas of December 27, 1993 issued on February 11, 1994 by the Commonwealth of Pennsylvania Insurance Department; Bate No. MP4011102745-MP4011102961;
- 33. Report of Investigation into Sales Practices of Metropolitan Life Insurance Company issued on March 6, 1994 by the Florida Insurance Commission; (Bates No. MP4011167635-MP4011167815);
  - 34. Connecticut Market Conduct Report of Metropolitan Life;
- 35. Harold Leff's letter to Branch Managers and District Sales Managers re: Accelerated Payment Plan and Financed by Inforce Policies dated 12/24/1987 Bates MP925000004819;
- 36. Re: Accelerated Payment Plan (APP) Arrangement -release to Field Force dated 8/17/88 Bates M099730840119 M099730840120;
- 37. Letter to Rebecca Green re: One Payment Plan Using Paid-up Additions Riders (includes illustrations) dated 11/07/1988 Bates MP925000042549-MP925000042551;
- 38. Letter to The Field Force Re: Mechanization of AP Arrangement Life Product Planning dated 03/13/1989 bates MP0004002229 MP0004002230;;
  - 39. Accelerated Payment Cases eMail dated 11/05/1992 Bates M109734760225"

"Letter from Jim Rayl to a Metropolitan Life Vice-President stating that: We cannot afford to leave policyholders with the impression that AP is a done deal - dated 11/07/1992 - Bates MP4011070961 - MP4011070962;

- 40. Letter from Jim Rayl to Tom LaBadia, a Metropolitan Life Director of Customer Services and Communications regarding Referrals to AP as Paid-Up dated December 7, 1992 bates MP4011071038;
- 41. Letter from Jim Rayl to David Martin, a Metropolitan Life Director of Customer Services and Communications to the Vice-President of the MidAmerica Territory regarding Referral of Accelerated Payment Plan as Paid-Up dated December 23, 1992 bates MP4011071027 MP4011071029;
- 42. Letter from Jim Rayl, a Metropolitan Life Director of Customer Services and Communications to another Customer Services Director, Kathy Schoos regarding Accelerated Payment Plan dated December 31, 1992 bates MP4011071025;
- 43. APP Communications (proactive) letter dated 05/23/1993 Bates M059701651054 .. M059701651056;
- 44. Wilhelmenia J. Taylor's letter to Greg Doby re: Accelerated Payment Plan dated 06/02/1993 Bates MP925000042458 -MP925000042459;
- 45. Proposed Strategy for Accelerated Payment Plan letter to Jacqueline M. Thoresz from Rebecca H. Greene dated 12/03/1993 Bates MP4011003488;
- 46. A Proposed Strategy for the Accelerated Payment Plan (APP) dated 11/18/1993 Bates MP4011003489 .. MP4011003498;
  - 47. A Proposed Strategy for the Accelerated Payment Plan (APP) by Wilhemenia Taylor

and Jacqueline Thoresz 11/18/93 letter dated 12/03/1993 - Bates M059701650939 - M059701650950;

- 48. Update on the APP Proposal letter dated 12/28/1993 Bates M059701650926";
- 43. Accelerated Payment Plan release dated 01/03/1994 Bates M059701650495 M059701650496;
  - 44. Letter Regarding Proposed Strategy for APP dated 1/11/94 Bates MP4011145513;
- 45. "Update on the APP Proposal letter dated 12/28/1993 Bates M059701650927 M059701650929
- 46. J. L. Rayl letter to Robert J. Crimmins, dated 01/19/1994 Bates MP4011070354 MP4011070359;
- 47. Request from Mr.Tweedie Concerning UL Customers with Target Premiums Inadequate to Carry Policies letter dated 04/11/1994 bates MP4011003103 MP4011003104;
- 48. The MetLife Sales Practices Guide Pennsylvania Bates M069705340031 M069705340048;
- 49. Re: AP Illustrations letter to Darlene from Cheryl dated 7/19/94 Theresa Hornsby called to tell me there is definitely a problem with the cash value being guaranteed and she is going to pursue the problem with Marketing, etc. Bates M069702250267;
- 50. Vanishing Premium letter from Greg Doby dated 08/02/1994 Bates M069700100662 M069700100688;
- 51. Comments on Draft AP brochure doc dated 08/24/1994 Bates M059701651128 M059701651140;
  - 52. Letter from Jim Rayl to the Vice-President of Personal Insurance customer service

Re: Customer Complaint - Changing Dividend Basis dated September 29, 1994 - bates MP4011071016;

- 53. Accelerated Pay Paid to Dated Errors eMail dated 12/24/94 during Processing of Dec 20th Bates M069702250415;
- 54. Status of AP Natural Work Team Project and Update on UL I Natural Work Team Projects letter dated12/30/1994 Bates M059701242899 M059701242900;
- 55. Letter from Jim Rayl to the Senior Business Systems Consultant: Traditional Portfolio and Dividends for the Personal Insurance line of business dated January 3, 1995 bates MP4011071008;
  - 56. Accelerated Payment and UL Inote dated 01/10/1995 Bates MP4011003105;
- 57. Accelerated Payment and UL I Notification Status letter dated 12/21/1994 Bates MP4011003106;
- 58. AP Arrangement about notification of policyholders letter dated 01/11/1995 Bates M069702251058 M069702251062;
- 59. Consumer Education Program for APP Arrangement letter dated 02/07/1995 Bates MP4011003093;
- 60. Accelerated Payment (AP) arrangements Memorandum dated 02/08/1995 Bates MP4011003107 MP4011003108;
- 61. AP Arrangement Proposals letter dated 2/19/1995 bates MP4011003109 MP4011003110;
- 62. Accelerated Payment (AP) Arrangement letter dated 05/01/1998 Bates MP4011003100 MP4011003101;

- 63. Accelerated Payment Customer Feedback Survey results dated 06/15/1995 Bates MP4011159913; MP4011159915 -MP4011159917; MP4011159920; MP4011159922; MP4011159924; MP4011159926; MP4011159930; MP4011159940; MP4011159942; MP4011159948; MP4011159952; MP4011159956; MP4011159962; MP4011159978; MP4011159984; MP4011160006;
- 64. Vanishing Premium Letter to Anthony C. Cannatella, Exec VP NYHO from Lawrence Brewster Mktg VP Northeastern Terr. dated 09/01/1995 Bates M059701650621 M059701650622;
- 65. Accelerated Payment Arrangement (AP) Option Program letter to The Field Force from Joseph W. Jordan, Sr VP dated 08/18/1997 Bates MP4011003111 MP4011003120;
- 66. 1987 Dividend Scales Personal Life Insurance and Annuitites Met Life Ins Co release dated 01/12/1987 Bates MP4011004190 MP4011004191;
- 67. 1987 Portfolio Illustrative Dividends letter dated 10/09/1986 Bates MP4011004188 MP4011004189;
- 68. History of Deferred Income Assets dated 07/01/1987 Bates MP4011004201 .. MP4011004217;
- 69. "Ordinary Life Insurance Proposed 1988 U.S. Dividend Scales Memorandum dated 07/09/1987 Bates MP4011004192 MP4011004200;
- 70. 1988 U. S. Oridnary Dividend Scale letter dated 10/23/1987 Bates MP4011003849 MP4011003850;
- 71. Appendix B Market the Product not the Illustration DRAFT Release dated 05/1988 Bates MP4011004225 MP4011004232;

- 72. Major Issues Preliminary Dividend Recommendations 1989 Scale Memorandum dated 05/24/1988 Bates MP4011003859 MP4011003867;
- 73. 1990 Dividend Recommendations Personal Lines of Business Preliminary Proposal letter dated 05/31/1988 Bates M099717300577 M099717300578;
- 74. Background Memorandum 1989 Dividend Proposals dated July 24, 1988 bates M019817630445 M019817630452;
- 75. Major Pros and Cons regarding a dividend reduction for 1990 letter dated 05/30/1989 Bates MP4011003868 MP4011003869;
- 76. Preliminary Dividend Recommendations 1990 Dividend Scales United States Business letter dated 07/12/1989 Bates MP4011003870 MP4011003873;
- 77. Preliminary Dividend Recommendations 1990 Dividend Scales United States Business letter dated 07/13/1989 Bates MP4011003874 MP4011003878;
- 78. Schedule M from the Annual Statement for the Year 1989 Bates MP925000000850 MP925000000854;
- 79. Final Dividend Recommendation 1990 Scales 03/1990 draft Bates M019817630062- M019817630067;
- 80. Increase in Withdrawals From Dividend Balances Memorandum dated 03/22/1990- Bates MP4011003835;
- 81. 1990 Dividend Scale Question-and-Answer Guide letter dated 04/06/1990 Bates M109734240129 M109734240131;
- 82. 1991 Dividend Recommendations letter dated 05/07/1990 Bates MP4011003879 MP4011003883;

- 83. Preliminary Recommendations ....letter date 06/07/1990 Bates MP4011003884 MP4011003886;
- 84. US PLI 1991 Dividend Scales letter dated 06/11/1990 Bates MP4011003887 MP4011003892;
- 85. 1991 Dividend Scales Preliminary Discussion Points Memorandum dated 05/10/1991 Bates MP4011003893 MP4011003898;
- 86. Minutes from Chairman's Planning Board Meeting dated 07/01/1991 Bates MP925000014218 -MP925000014224;
  - 87. Personal Insurance Dividends letter dated 10/15/1991 Bates MP4011003899;
- 88. 1992 Dividend Scales for Personal Insurance and Annutites letter dated 10/15/1991Bates MP4011003900 MP4011003907;
- 89. History of MetLife's Ordinary Annual Dividend Scales bates M129740290134 M129740290137;
- 90. MetLife's Historical Credited Dividend Rates dated April 11, 1994 bates M069702170274 M069702170276; MP925000296367;
- 91. A Chart Comparing MetLife's Historical Credited and Illustrated Dividend Rates By Year developed from Bates M0697021270274 M069702120276 and MP925000296367;
  - 92. Sales Illustrations Explanation Page Bates MP4011003082;
- 93. Memorandum from Anthony C. Cannatella to Field Force Re: 1996 Dividend Scale dated October 25, 1995. Bates M059701060025;
- 94. Re: A report "A Proposed Strategy for the Accelerated Payment Plan (APP) Bates No. M069702320835-M069702320844.

- 95. Memo from L. Michelle Ligon, J.D., Manager, Advanced Sales & Consulting Services, Metropolitan Life Insurance Company to Southeastern Associates, Dated January 5, 1989, (Bates No. M821100440650);
- 96. Deposition Transcript of Wilhelmenia Taylor in <u>Ihnat v. Metropolitan Life Insurance</u>

  <u>Company, et al.</u> dated September 25, 2002 and all exhibits thereto;
- 97. Deposition Transcript of Wilhelmenia Taylor in <u>Ihnat v. Metropolitan Life Insurance</u>

  <u>Company, et al.</u> dated September 26, 2002 and all exhibits thereto;
- 98. Deposition Transcript of Wilhelmenia Taylor dated October 1, 2002 in <u>Inhat v.</u>

  <u>Metropolitan Life Insurance Company, et al.</u> and all exhibits thereto;
  - 99. VHS Tape-Metro News, September 1988 (Bates No. M8227000100010022)
  - 100. VHS Tapes MetLife News Volume I 1986 (Bates No. M824201520048)
  - 101. VHS Tapes MetLife APP Research-Four Focus Groups (Bates No. MP0004026568)
- 102. December 19, 1997, Letter from Daniel F. Harrigan, Program manger, Market Conduct Division, State of Connecticut to Harry P. Kamen, Bates No. MP925000316310-311.
- 103. State of Connecticut Insurance Department Stipulation and Consent Order, Bates No. MP925000229200-207.
- 104. November 29, 1993 Memorandum from Mike Levine to Anthony Amodeo, Bates No. MP92500075172-174.
- 105. Chart of Recently Closed, Open or Upcoming Investigations of Metropolitan Life, Bates No. MP925000170486-487.
  - 106. Chart of Met Life State Fines and Forfeitures 2000, Bates No. MP925000327415-416.
  - 107. MetLife Corporate Internal Audit Individual Business Ethics and Compliance

Bates No. MP925000017436-440.

- 108. MetLife Corporate Internal Audit Audit of Policy Illustrations Compliance BatesNo. MP925000156670-675
- 109. "MetLife Enhanced Ethics and Compliance Program Status Report dated January 1995 Bates M933400010028 .. M933400010040"
- Business Ethics Project Preliminary Report for MetLife Personal Insurance October
   1990 Revised October 9, 1990 by Beverly Loy Taylor Bates No. MP4011145057 MP4011145067
- 111. Business Ethics Project for MetLife Personal Insurance November 7, 1990 by Beverly Loy Taylor Bates No. MP4011145015 .. MP4011145028
- 112. James L. Rayl Personal Insurance Development Review for 1991 Bates No MP4011069740 .. MP4011069741
- 113. 1992 Accomplishments & Programs Customer Services & Communications, MetLife
   Customer Service Center Tulsa Bates MP4011069726 .. MP4011069739;
- 114. Deposition of James L. Rayl in <u>James L. Rayl vs. Metropolitan Life Insurance Co.</u>, <u>Inc.</u> taken on February 25, 1998 bates MP4011069546 through MP4011071493 including exhibits 1 through 54
- 115. Deposition of James L. Rayl in <u>James L. Rayl vs. Metropolitan Life Insurance Co.</u>, <u>Inc.</u> taken on April 13, 1998 bates MP4011050061 through MP4011050078 including exhibits 55 through 58 bates MP4011103537 through MP4011103564;
- 116. Letter from B. John Pendleton, Jr, McCarter and English to Kenneth R. Behrend dated September 9, 2006 regarding MetLife's net worth;

- Letter from Penelope Taylor, McCarter and English to Kenneth R. Behrend dated 117. March 1, 2004 regarding MetLife's net worth;
  - 118. All Exhibits listed in Defendants' Trial Exhibit List

## **WITNESSES**

- 1. A representative of Metropolitan Life who can authenticate any documents provided by Metropolitan Life to Plaintiff in discovery as business records produced by Metropolitan Life to Plaintiffs
- 2. Robert Wyckoff 505 Heritage Lane Murrysville, PA 15668
- 3. Kenneth Kaczmarek c/o B. John Pendleton, Jr., Esquire McCARTER & ENGLISH, LLP Four Gateway Center 100 Mulberry Street Newark, NJ 07101-0652
- 4. **Beverly Loy Taylor** 5747 Woodmont Street Pittsburgh, PA 15217
- 5. James L. Rayl 1824 South Gardenia Ave. Broken Arrow, OK 74012
- 6. Wilhelmenia J. Taylor c/o Metropolitan Life Insurance Company New York, NY

## **EXPERT WITNESS**

1. Robert Carter 130 Dorsey Station Road Louisiville, KY 40223

Respectfully submitted, BEHREND AND ERNSBERGER, PC

/s/Kenneth R. Behrend

Kenneth R. Behrend Pa. ID No. 37961 BEHREND AND ERNSBERGER, PC 306 Fourth Avenue Suite 300 Pittsburgh, PA 15222 (412) 391-2515 (412) 391-2762 (facsimile

## **CERTIFICATE OF SERVICE**

I, Kenneth R. Behrend hereby certify that a true and correct copy of the foregoing Plaintiff's Trial Exhibit List has been served upon all counsel of record by U.S. first-class mail, postage pre-paid or hand delivery on this 27th day of September, 2006, to the following:

B. John Pendleton, Jr., Esquire McCARTER & ENGLISH, LLP Four Gateway Center 100 Mulberry Street P.O. Box 652 Newark, NJ 07101-0652

/s/Kenneth R. Behrend

Kenneth R. Behrend Pa. ID No. 37961 BEHREND AND ERNSBERGER, PC Firm ID No. 018 306 Fourth Avenue, Suite 300 Pittsburgh, PA 15222 (412) 391-2515 (412) 391-2762 (fax)